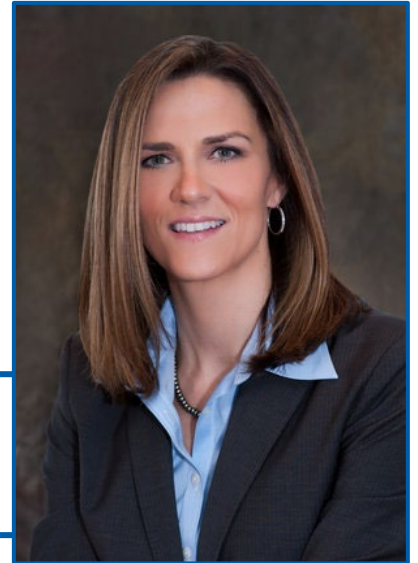


Laura Kerns

Senior Claim Consultant

Claim Advocacy and Consulting

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Responsibilities

Laura E. Kerns assists clients with all aspects of the claim process. She is responsible for receiving, analyzing, and submitting claims to the insurance carrier on behalf of our valued clients. Additional duties include consulting with clients on coverage analysis, providing guidance and direction, assisting in negotiations with the insurance carrier and monitoring open claims. She works closely as an advocate for our clients to ensure insurance carriers deliver prompt, fair claim handling with claim resolutions in our clients' best interest and to assist clients with internal claim management efforts.

Background

Kerns graduated cum laude from Villanova University in 1997 with a Bachelor of Arts degree in Political Science, and minors in Sociology and Philosophy. She received her Juris Doctorate from the Villanova University's Charles Widger School of Law in 2000. While attending law school, she received the David E. Worby Scholarship for excellence in advocacy. Upon graduating from law school in 2000, Kerns spent three years as an Assistant District Attorney, serving in the Federal Litigation Department of the Philadelphia District Attorney's Office. Between 2003 and 2019, Kerns developed her civil litigation skills as an attorney with Pennsylvania and New Jersey based law firms handling first-party homeowner's and commercial property damage claims, bad faith litigation and property coverage opinions. Kerns also represented various insurance carriers from 2013 to 2014 during the New Jersey Federal Hurricane Sandy Flood Litigation. During her time as a civil litigator, Kerns also handled third-party matters, including lawsuits against homeowners, automotive and personal injury claims and workers' compensation matters.

Education

Villanova University – Bachelor of Arts in Political Science, with minors in Sociology and Philosophy
Villanova University's Charles Widger School of Law – Juris Doctorate – admitted to practice in New Jersey and Pennsylvania
