

Juanita Gadsden

Claim Consultant

Claim Advocacy and Consulting

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Responsibilities

Juanita Gadsden is a Claim Consultant for Conner Strong & Buckelew based out of New York. Gadsden provides claims support that services clients in a wide range of industries, including construction and real estate. In her role, she assists with all aspects of the claims process, including receiving, analyzing and submitting claims to insurance carriers on behalf of our valued clients. Additionally, her duties include consulting with clients on coverage analysis, providing guidance and direction on claims-related matters, assisting in negotiations with insurers, monitoring open claims and assisting clients with their internal claims management programs. Gadsden advocates on behalf of each client to foster collaboration and maximize available resources, while ensuring that insurance carriers deliver prompt, fair claim handling practices and all claim resolutions are in her clients' best interest.

Background

Prior to joining Conner Strong & Buckelew, Gadsden was a Claim Director at Chubb Insurance Company, one of the world's largest multi-line property and casualty insurance companies. Gadsden was the point person on several specialized, high profile accounts where she handled complex property and casualty claims, with a specialty in coverage analysis, general liability, commercial auto, product liability, product recall and excess liability claims. Before Chubb, her extensive insurance career also included working in the excess casualty groups at AIG and XL Catlin Insurance Company. Her industry peers and business partners highly respects Gadsden's knowledge and collaborative approach in attaining optimal results.

Education

Adelphi University - Bachelor of Business Administration
