

## WE ARE OPEN FOR BUSINESS AND HERE TO HELP

As the COVID-19 pandemic continues to evolve, we are committed to serving clients in the safest way, with the highest levels of uninterrupted service **so that the critical business of our clients can continue.** 

Conner Strong & Buckelew is continuously monitoring developments by using the <u>Centers for Disease Control and Prevention (CDC) website</u> as a resource. The safety and health of our employees is a priority and we have implemented these practical steps to mitigate risks in our workplace for staff and clients:

- 100% of our staff has the ability to work remotely
- When working remotely, our team members use a secure, virtual private network (VPN) which provides an identical environment and the same access as being in the office
- A COVID-19 claims task force was formed to monitor coverage opinions from carriers and assist clients with potential claims
- Meetings and travel have been made virtual with teleconferencing
- Business continuity plans have been activated
- Best-in-class infrastructure and data safeguards in use with back-ups every
  15 minutes

Visit our <u>COVID-19 Resource Center</u> to help you address the rapidly changing developments.

Our top priority is the health and safety of our employees and of the communities we serve, including our clients, partners, and prospects.

Wishing you health and peace as we navigate this challenging period together. Please reach out to your Conner Strong & Buckelew account representative by phone or email with any questions or concerns. We are here for you.